

# **Legal, Ethical & Clinical Issues in Dentistry**

## ***How new guidelines and procedures will impact the entire dental team and enhance patient safety***

**76 Portland Place, 8<sup>th</sup> May 2006, London**

With the modernisation of the regulation of the dental profession, the registration of all dental care professionals involved in patient care, the GDC's new guidance and plans for revalidation this vital conference will help ensure you examine the impact new guidelines and procedures will have on the entire dental team and know how to implement them. The conference will also discuss how to improve patient safety and learn from mistakes to ensure a safer workplace for all.

It has been designed for dental advisors and the whole dental team, as well as all those concerned with clinical governance, risk management, patient safety and complaint management in dentistry, both in NHS and private practice.

### **The changing regulatory landscape and the impact on the dental team**

- ◇ Update on the modernisation and reform of the GDC
- ◇ Registration of dental care professionals (DCPs)
- ◇ Fitness to Practise changes
- ◇ Standards guidance – the implications of new Standards, do they provide enough real guidance?
- ◇ Insurance and professional indemnity
- ◇ The aim of revalidation and how it will affect the dental team

***Duncan Rudkin, Deputy Registrar, GDC***

### **Current work and plans of the NCAS and NPSA – putting patient safety on the dental agenda**

***Richard Seppings, Senior Dental Advisor, National Clinical Assessment Service***

***Dr Paul Helliwell, Clinical Speciality Advisor (Dentistry), National Patient Safety Agency***

### **Understanding the patients' perspective**

- ◇ Focusing on the impact that dental negligence/injury has on patients

***Peter Walsh, Chief Executive, AvMA***

### **Good practice in managing complaints**

- ◇ GDC's new guidance on complaints handling for the whole dental team
- ◇ Learning lessons from complaints
- ◇ The new *Dental Complaints Service*

***Derek Prentice, Council Member, GDC***

### **Medico-legal issues facing the dental team – how to avoid pitfalls**

- ◇ Understanding the law behind clinical negligence
- ◇ Learning from mistakes – examples from clinical negligence cases
- ◇ Case scenarios – what would you have done in these cases – what should you have done?
- ◇ Regulation of the dental team - new roles and responsibilities of the dental team - risks, opportunities, impact on patients
- ◇ Cosmetic dentistry

***Rupert Hoppenbrouwers, Head, Dental Defence Union***

***Emma Holt, Partner, Pannone and Partners***

### **Challenges facing PCTs in enhancing safety and developing dental teams in their area**

- ◇ Applying the Healthcare Commission's framework for clinical governance
- ◇ Incorporating patient safety into practices and the Standards for Better Health
- ◇ Lessons to be learnt from clinical governance leads in PCTs
- ◇ Coping with dentist underperformance
- ◇ Sharing ideas – what happens in practice? How can you make the workplace safer?

***Trish Galloway, Head of Primary Care Practitioner Performance, Enfield PCT and Haringey Teaching PCT***

***Ian Redfearn, Dental Practice Advisor, Burnley Pendle and Rosendale PCT***

***Run in association with***



General Dental Council

**Accredited for 5 Verifiable CPD Points**

**Timings:** 09:00 Registration                      09:30 Chairman's Introduction                      17:00 Close of course

**Venue:**                      **76 Portland Place**, London, W1B 1NT  
(Nearest underground Oxford Circus 10 minutes walk from tube)

**Course Fees:**    **Standard Rate**                      **Voluntary Organisation/Dental Team\* Rate**  
£225.00 + VAT= **£264.38**                      £150 + VAT = **£176.25**

*\*Dental Team incorporates those practicing as dentists, hygentists, therapists and technicians*

**CPD Points:**    Accredited for 5 verifiable CPD hours

Fee includes refreshments, a light lunch and course notes

If you do require accommodation please contact us and we can assist you

### BOOKING FORM — 103

Organisation: .....

Address/DX: .....

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Tel: ..... Fax: ..... E-mail: .....

**Delegate(s) Details** (please photocopy the form for additional delegates)

Title	Full Name	Job Title	Special Requirements (e.g. dietary/loop induction)
1) .....	.....	.....	.....
2) .....	.....	.....	.....

**I enclose a cheque for £ ..... payable to AvMA**  
Please return to AvMA, 44 High Street, Croydon CR0 1YB, DX: 84207 Croydon 1  
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Signature.....

#### TERMS & CONDITIONS OF BOOKING

**CONFIRMATION OF BOOKING** If you have not received confirmation of your booking fourteen days after registering please contact us on 020 8688 9555. Upon receipt of your booking, AvMA will issue a VAT receipt for your payment. The venue information and final details will be sent three weeks prior to the event. Please note that full payment must reach AvMA before the conference takes place for admission to be given.

**CANCELLATIONS AND SUBSTITUTIONS** Cancellations must be confirmed in writing at least 10 working days before the conference and each delegate place will be liable for a £50 administration fee. Any cancellations received after this date will be liable for the full fee and course notes will still be sent on. Delegates who are unable to attend due to circumstances beyond AvMA's control and who have not cancelled in advance will still be liable for the full fee and course notes will be sent on. No refunds will be given. Delegate name changes may be made at any time at no extra charge.

**INDEMNITY** It may be necessary to change the content and timing of the programme, speakers or venue due to circumstances beyond the control of AvMA. We reserve the right to cancel the conference if absolutely necessary and issue a full refund of conference fees. AvMA accept no liability if, for whatever reason, the conference does not take place.

**DATA PROTECTION ACT** AVMA will retain your details on our database to enable us to process your booking, for accreditation purposes and so that you can be kept up to date with relevant details of future events. If you do not wish to receive future mailings from AvMA after this event, please tick the box . Occasionally we may include marketing material from external organisations with our mailings (e.g. conference sponsors mailings). If you do not wish to receive information from third parties, please tick this box